

# THERA PATIENT SUPPORT<sup>®</sup> PROGRAM

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There for you  
and your patients  
every step of  
the way

Visit [THERAPatientSupportUS.com/Trogarzo](https://THERAPatientSupportUS.com/Trogarzo)  
to learn more





## Enroll your patients in the THERA patient support<sup>®</sup> Program today!

THERA patient support<sup>®</sup> is a personalized patient support program for healthcare providers and patients. Enroll your patients so they will receive the support they need throughout their TROGARZO<sup>®</sup> treatment journey.

By streamlining treatment access and removing barriers to care, THERA patient support<sup>®</sup> is **here to support you, your staff, and your patients** every step of the way.

### Have questions?

Call ☎ • THERA patient support<sup>®</sup> toll-free at 1-833-23-THERA (1-833-238-4372) and a THERA Patient Care Coordinator will assist you and your office staff. Available Monday to Friday from 8:30 a.m. – 8:00 p.m. EST.

# Personalized support for your patients



## Coverage and insurance support

Insurance coverage verification, assistance with prior authorizations, appeals and fulfillment process, education on payer requirements and necessary documentation.

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## Financial Assistance Program to help cover the cost of care

### Commercial Insurance

THERA's TROGARZO® Co-Pay Program may help patients with private or commercial insurance **lower their out-of-pocket cost**.

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### Government Insurance

THERA patient support® can assist with alternative funding for patients with government insurance that may **lower their out-of-pocket cost**.

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### Patient Assistance Program

The THERA **Patient Assistance Program** offers qualifying patients THERA **medications at no cost**.

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## THERA Nurse Navigator support

The THERA Nurse Navigators are your patient's **dedicated partner** throughout their TROGARZO® treatment journey. They will answer any treatment-related questions and set up bi-weekly calls to help promote adherence.

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## Treatment coordination

The THERA Patient Care Coordinator will arrange for your patient's treatment to be given at a convenient location of their choice including:

- Patient's home
- Your healthcare office
- Hospital/IV center

# Meet the THERA team

## How we assist you and your patients

### THERA Field Reimbursement Managers

- Serve as the **primary contact for you and your staff** once your patient is enrolled in the THERA patient support® Program
- Answer questions about the program
- Help address and solve reimbursement challenges
- Educate on payer coverage criteria and policy updates
- Assist with prior authorizations, claim denials/appeals, and billing and coding requirements



### THERA Patient Care Coordinators

- Serve as the **primary contact for patients** once they are enrolled in the THERA patient support® Program
- Provide patients with a welcome call to review the process and next steps
- Verify insurance coverage and reimbursement solutions
- Assist with prior authorizations, claim denials/appeals, and if eligible, will enroll patients in the TROGARZO® Co-Pay Assistance Program
- Explore other financial assistance programs
- Assist with treatment site coordination, dependent on payer coverage



Call 1-833-23-THERA (1-833-238-4372) to schedule a remote or in-person appointment with a THERA Field Reimbursement Manager, or to talk to a THERA Patient Care Coordinator.



## **THERA Nurse Navigators**

- Welcome patients into the THERA patient support® Program and coordinate bi-weekly calls and/or video meetings
- Support answering any product-related questions

THERA Nurse Navigators will partner with you and your patients to ensure a successful treatment journey while on TROGARZO®.



### **Prefer assistance in another language?**

Translation services in Spanish and other languages are available upon request.

# How to enroll your patients

Once you have identified an appropriate patient for TROGARZO®, here are the 2 ways to enroll them in the THERA patient support® Program:



## Fax 1-855-836-3069

Scan to access the enrollment form at [THERAPatientSupportUS.com/Trogarzo/](https://THERAPatientSupportUS.com/Trogarzo/), print and complete it, and then fax it to us.



## Prescribe and register online through the Physician Portal

- Scan to access the portal at [therapatientssupportphysicianportal.com](https://therapatientssupportphysicianportal.com)
- Register to create an account
- Complete the online enrollment form, which includes the signed patient consent section
- Upload chart notes and track patient's real-time enrollment status
- Obtain coverage information and view product shipment information

**Important note:** To ensure your patients can immediately get started on TROGARZO® therapy, it is important to get your patients' signature/consent on the last page of the enrollment form.



## My patient is enrolled. What next?

1. A THERA Patient Care Coordinator will welcome your patient and start investigating coverage and reimbursement options
2. Upon approval, THERA patient support® will coordinate with specialty pharmacies in their insurance network to ensure your patient quickly receives and starts their treatment

**Remind your patients to save 1-833-23-THERA (1-833-238-4372) – the THERA patient support® number – in their contacts to ensure they never miss important updates and always know who is calling.**




## Learn more about THERA patient support<sup>®</sup> services




Visit [THERAPatientSupportUS.com](https://THERAPatientSupportUS.com)



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### **THERA Sales Representative business card**



To report SUSPECTED ADVERSE REACTIONS, contact  • **THERA patient support**<sup>®</sup> toll-free at 1-833-23-THERA (1-833-238-4372) or FDA at 1-800-FDA-1088 or visit [www.fda.gov/medwatch](http://www.fda.gov/medwatch).

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